



# NOOTKA MARINE ADVENTURES

MOUTCHA BAY  
RESORT

NEWTON COVE  
RESORT

NOOTKA SOUND  
RESORT

## Guided Fishing/Wildlife Cruise

- All guests scheduled for a guided excursion will be contacted prior to their arrival and guided through the BC Health assessment for COVID. At the same time, we will qualify if the guest has allergies or any other issues that may present as COVID symptoms.
- Following a guest's departure, we will contact them 48 hours later to check on their symptoms

### Guide Responsibilities:

Ensure a completed daily health check and report any issues to a direct supervisor before arriving to work.

### Vessel Preparation – Daily Sanitation Supplies Inventory:

Each Guide:	Each Guest:
Cloth Facemask or Buff	Cloth Facemasks
Personal Hand Sanitizers (full)	Personal Hand Sanitizers
Bulk Spray Bottle Sanitizer for Vessel	
Protective Eyewear (Sunglasses)	
Gloves (for full cleaning sessions) not required all day	

- Vessel Disinfection and Sanitation Plan - The vessel and equipment used will be disinfected prior to boarding any clients and maintained periodically throughout the day. Disinfectant wipes, sprays and hand sanitizers will be readily available for use by both clients and crew. Rods, reels and common touch areas will be wiped down frequently throughout the day and in particular between uses of persons if multi persons are touching same equipment.
- Meeting Guest – Guests will be directed to the guide and boat that they will be fishing from. In the past we would have organized a pre-meeting with the guest in or at their accommodation. Pre-meetings will be conducted at a pre-set time on the restaurant patio. Guest Services will maintain a schedule and will provide the guide and guest with the meeting time. Guides will not be entering guest accommodations at any time. At the pre-meeting guests will be reminded of the safety protocols and what to expect while on board.
- Safety Briefing - Before every departure, at the dock, **BEFORE** guests embarking onto the vessel please all safety protocols will be reviewed with the guest. Briefing may be extended on the vessel, going over boat safety protocols before leaving for the day.

- Each vessel will be equipped with a clipboard, each guided excursion will be issued a safety protocol checklist, this will include; sanitization occurrences and if guests were communicated with, etc. A report card will be documented for each trip.
- Personal Protection – Guests and Guides will maximize physical distance at all times and wear cloth **face masks at all times** while on board the vessel.
- Lunch Times/Meal Breaks – Meal times will be arranged with guide ahead of time. Minimum distance (6ft) must be maintained while masks are off. If guests move around the vessel during this time, they will be required to put their masks back on.
- Guest Behaviour – All guests have been provided with the protocols and guidelines well in advance of their arrival and time on the water. A lack of compliance will be addressed, kindly but firmly. The protocols are in place to ensure your safety and that of all guests at the resort.
- Trash – Trash, garbage, personal napkins are a potential hazard and should be treated as such. Trash will be removed disposed of in an appropriate manner immediately and container emptied and sanitized during vessel sanitization. Clients and staff shall be instructed to immediately discard trash into designated receptacles. Trash will be removed from the vessel and disposed of in an appropriate manner immediately upon completion of the trip.
- Guide Health Check – will be providing daily health status checks to directly supervisor or resort manager. Guides will not leave accommodation if they are exhibiting any symptoms. This report will document regular screening and report any of the following symptoms
  - Fever at or above 99.5F/37.5 C
  - Cough
  - Breathing difficulties
  - Loss of smell or taste

If an employee, guest, or owner/operator has developed COVID -19 symptoms or a high temperature, the employee will immediately be isolated.