



## Salal & Sea Spa COVID-19 Protocol

- All guests will be asked to arrive at the spa 15 minutes prior to their appointment. They will be asked to place all personal items inside a basket, the basket will only be used once per day and will not be used by any other guests that same day. It will be fully sanitized after use.
- All guests will be asked to come to their appointments showered and ready for treatment, we will not have the shower facilities open at the spa.
- Guests must arrive alone to their appointment; no other guests are permitted inside the spa during the appointments.
- Guests will be asked to wait outside the spa doors, the spa technician will welcome them in and ensure they have a mask and have sanitized their hands.
- Hand Sanitizer will be available at the outside front door, and immediately on the inside of the spa space. Guests will be directed to use the hand-sani before entering or exiting the spa.
- Guests will be provided with a mask, if they do not have one of their own. No one will be permitted in the spa without a mask. No exceptions.
- The Spa Technician will remind the guest what the protocols are during service and will do a health check with the guest following the BC Health standard checklist. This will be the second confirmation of health; a previous health check will be completed at the time of reserving a treatment.
- The Spa Technician will be required to wear a mask or a visor during treatments. If they feel it is appropriate, they can wear both, however they will not be required to wear both.
- Hand shaking will be discouraged before or after the appointment.
- All beverages are located in the fridge and will be single serve items, no common-area beverages will be available.
- All food items available to guests will be whole fruit or snack bars or nut mix in sealed packages.
- Following each treatment, the spa will be thoroughly cleaned, all linen and towels used will be bagged for the laundry and placed in the closet for the end of the day. During the cleaning of the spa, gloves and a mask must be worn.
- All garbage will be removed following each treatment and placed in a common receptacle in the closet.
- Any guests not respecting the protocols will be calmly asked to leave the spa.
- The Spa Technician will be required to keep an appointment and client log, the log will contain the health status checks and cleaning checks in the spa. These will be forwarded to [info@nootkamarineadventures.com](mailto:info@nootkamarineadventures.com) at the end of the day.

Please confirm that our guests and you are not experiencing any of the following upon arrival to the spa. (Daily results will be documented on the daily log to demonstrate regular screening and as record.)

Symptoms include:

- Fever at or above 99.5F/37.5 C
- Cough
- Breathing difficulties
- Loss of smell or taste

Please note: If a guest, employee or owner has developed COVID -19 symptoms or a high temperature, they will immediately be isolated and plans for their safe transport from the property will be arranged.